

Last and first name of patient:

DOB:

Phone no.:

Address

Insurance status

Declaration and consent

I hereby give my consent to

- assignment to mediserv Bank GmbH (hereinafter called mediserv) of claims incurred through treatment by my practitioner;
- disclosure by my practitioner of information required for the purpose of billing and assertion of claims, in particular details from the patient record (name, date of birth, address, treatment dates, medical service codes, amounts, diagnoses) to mediserv and their data processing department and I release my practitioner from their duty of confidentiality in this respect;
- eventual transmission of personal data (name, date of birth, address) by mediserv to credit reference agencies (infoscore Consumer Data GmbH, Rheinstr. 99, 76532 Baden-Baden and WID Wirtschafts-Informations-Dienst GmbH, Schwägrihenstr. 3, 04107 Leipzig among others) for the purpose of obtaining information to assess my creditworthiness and I release mediserv staff from their duty of confidentiality in this respect;

I have been informed that mediserv will invoice me for services by my practitioner and collect payment in its own name and for its own account.

If there is any dispute regarding the legitimacy of the claim, the practitioner can be consulted as a witness in any dispute. I hereby release my practitioner and mediserv staff from their duty of confidentiality towards the parties involved in any collections procedure or legal proceedings.

I have been informed that my treatment does not depend on whether I consent to the above-mentioned procedure. My consent has been given voluntarily and will also apply to any future treatment; I can withdraw this at any time with immediate effect for the future. This does not affect the legality of data processing, which is carried out on the basis of my consent until withdrawn.

If the declaration is being submitted by a person with custody for a minor, I confirm that the other person assigned custody also agrees to the above-mentioned provisions.

I have been given a copy of this declaration of consent.

Munich,

Place, date

Signature of patient or legal guardian

Legal guardian:

Last name, first name

Date of birth

Address (if different)



Zahnarztpraxis am Glockenbach
ZA Jochen Motz

Medical practice stamp

Dear patients

As far as possible, we keep our administration to a minimum to allow us more time for treatment and care. This is why we have assigned our partner **mediserv Bank GmbH** (hereinafter called mediserv), 66094 Saarbrücken with settlement of our invoices:

If you have any questions about invoices, please speak with customer support representatives at mediserv:

Tel.: 06 81 / 4 00 07 89

Email: service@arztrechnung.de

Fax: 06 81 / 4 0 00 76

Internet: www.arztrechnung.de

mediserv staff undertake to respect confidentiality in accordance with Section 203 of the German Penal Code (Strafgesetzbuch). mediserv observes the greatest of care and maintains total confidentiality when processing patient data, in accordance with the provisions of the General Data Protection Regulation (GDPR or Datenschutz-Grundverordnung - DSGVO).

We require your written consent for this procedure. Would you therefore please give your consent by signing the declaration overleaf.

Thank you for the confidence you have shown us.

Your medical practice / clinic

Information on data protection in compliance with Art. 13 and 14 GDPR

mediserv Bank GmbH (hereinafter called mediserv) processes personal data in compliance with the provisions of the German GDPR and the German Data Protection Law (BDSG).

1. Name and contact details of the office responsible and the company data protection officer

Office responsible: mediserv Bank GmbH, 66094 Saarbrücken, Managers: Björn Clüsserath and Hendrik Hamm.

The company data protection officer at mediserv can be reached at the address above – at the data protection department (Abteilung Datenschutz) – or by email to datenschutz@mediserv.de. Unencrypted communications by email may be exposed to security vulnerabilities and end-to-end protection from access by third parties is not possible.

2. Why mediserv processes these data

mediserv processes personal data for the purpose of invoicing and assertion of claims for medical treatment.

3. Legal basis for data processing

mediserv processes personal data in accordance with the provisions of the German GDPR. Processing is carried out according to Art. 6 Sentence 1 a (Consent) and in addition Art. 6 Sentence 1 c (required for meeting a legal obligation) of the GDPR. Consent given to mediserv, including such consent as was given prior to the GDPR coming into force, can be withdrawn at any time. Withdrawing your consent does not affect the legality of personal data processed up until the time consent was withdrawn.

4. Origin of data

mediserv processes data as they were disclosed by the medical and health professionals authorised to transmit them; in addition, data may be obtained from credit reference agencies by mediserv for the purpose of checking creditworthiness.

5. Categories of personal data that are processed

Last name, first name, address, date of birth, treatment dates, findings, diagnoses, medical service codes and amounts and information obtained from credit reference agencies about any previous payment history in breach of contract (information about undisputed,

outstanding claims, for which several demands for payment had been sent or enforceable claims and settlement of such, information from public directories and official notices)

6. Categories of recipients of personal data

Credit reference agencies solely for the purpose of checking creditworthiness, government bodies and private bodies with government responsibilities and powers under public law, insofar as this is specified under mandatory statutory or administrative provisions or by government order.

7. How long are data retained

mediserv only saves personal data for a specific length of time. A decisive factor in establishing this length of time is the need to save data in order to serve the agreed purpose. In doing so, retention periods with respect to commercial and tax law and banking supervision regulations are included when assessing whether the purpose is served. Accordingly, certain data can be saved for up to ten years after the end of the business relationship.

8. Rights of individuals concerned

Any person concerned has the right to be informed acc. to Art. 15 of the GDPR, the right to rectification acc. to Art. 16 of the GDPR, the right to erasure acc. to Art. 17 of the GDPR and the right to restrict processing of data acc. to Art. 18 of the GDPR. Furthermore, it is possible to contact the regulatory authority, the Independent Data Protection Centre for the Saarland (Unabhängiges Datenschutzzentrum Saarland), which is responsible for mediserv. Acc. to Art. 21 Sentence 1 of the GDPR, it is possible to object to data processing by mediserv for reasons, which relate to the affected individual's particular situation. It is possible to withdraw consent to mediserv at any time. If, in accordance with Art. 15 of the GDPR, you want to assert your right to access, without charge, information about what data have been saved about your person, the origin and recipients of this data or categories of recipients, in addition to the purpose for saving the data, please provide us with your last name, first name(s), date of birth and current address, so that we can verify your identity conclusively. We will then provide you with the information in writing.